



Quality Policy Statement - General Policy Statement

It is the stated policy of COMPLETE JOINERY MIDLANDS Ltd to satisfy the requirements of our clients in every way we can.

The management is committed to ensuring that all company systems are effective in achieving and satisfying clients both now and in the future. To this end we will strive to continually improve upon our services, processes and our systems. We will set objectives and targets which will be measured and reported upon at reviews.

These objectives include:

- Customer satisfaction and complaints handling
- Compliance with relevant regulatory standards
- Service development and improvement